

User Agreement

г. Togliatti

"02" April 2025

The User Agreement (hereinafter referred to as the "UA") regulates the relations between the LLC "Frost." which is owner website и individual person (hereinafter "User") and is effective upon User's access to any page of the Site.

If the User does not agree with at least one of the clauses of this PS or its integral parts, the User is obliged to stop using it. By continuing to use the Site, the User confirms his/her agreement with the SOW.

1. Terms and Definitions.

1.1. Website means information placed in the information and telecommunications network of the Internet at certain network addresses, together with a set of exclusive rights (to domain names, databases and programs for electronic computers), the exercise of which provides access to such information. For the purposes of this SOW, the Site used in the text of this SOW shall mean the site located on the Internet at <https://frost-lada.com/>, as well as sites whose functionality is integrated with the abovementioned site.

1.2. User - any visitor of the Site, regardless of whether he has registration on the Site.

1.3. Administration - a collective of users authorized by Frost LLC to carry out activities to ensure the functioning of the Site, as well as activities to ensure that Users comply with the terms and conditions of the SAR.

1.4. Administrator - a user of the Site who has full set of rights manage the Site and is an employee of Frost LLC.

1.5. Materials - any information (data) specified by the User when posting on the Site, as well as uploaded by the User to the Site.

1.6. Personal data - data specified by the User in feedback forms and/or other forms.

2. General Conditions.

2.1. This Agreement is a public offer. By accessing the materials of the Site the User is considered to have joined this Agreement.

2.2. use of materials and services of the Site of Frost LLC is regulated by the norms of the current legislation of the Russian Federation.

3. Subject of the User Agreement.

3.1. Frost LLC provides the User with the opportunity to receive (upload, download, view) materials from the Site on the terms and conditions that are the subject of this PS. Administration has the right to unilaterally change the terms of this PS at any time without any special notice. Such changes come into force from the moment of posting a new version of the PS on <https://frost-lada.com/>. If the User does not agree with the changes made, he/she shall immediately refuse access to the Site, as well as stop using any materials and services of the Site.

3.2. The Site offers Users access to a certain range of functions (services). All currently existing services, as well as any update, development, addition of new services is the subject of this PS. User understands and that all services are provided in state they are in at the time of display. Frost LLC shall not be liable for any delays, failures, incorrect or untimely delivery, deletion or failure to store any user's personal information. The right holder of the Site as a whole is the Administration, the right holders of individual services of the Site may be third parties that have granted the Administration the right to use the relevant components as part of the Site service.

4. Obligations of the User to use the services.

4.1. By using the Site, the User undertakes **not to** perform the following actions:

4.1.1. To place, distribute, save, upload and/or destroy materials (information) in any way through the Site in violation of the laws of the Russian Federation and international legislation.

4.1.2. Post, upload and/or transmit through the Site information in the form of text, image, video, sound or program code that may be illegal, threatening, abusive, defamatory, libelous, knowingly false, rude, obscene, harmful to other visitors of the Site, violate their rights.

4.1.3. To present oneself by another name or on behalf of another User of the Website, an employee of the Administration, as well as to mislead Users and/or the Administration regarding one's identification in any other way.

4.1.4. Post, upload knowingly inaccurate information.

4.1.5. Post, upload and/or transmit information (materials, files, scanned copies of documents, etc.) using the Site if the User does not have the necessary rights to do so.

4.1.6. Distribute, transfer information (materials, files, scanned copies of documents, etc.) that became available to the User in connection with the provision of access to this information by another User.

4.1.7. Destroy and/or modify any materials on the Site, the author or copyright holder of which the User is not.

4.1.8. Use the information of the Website Users, which became available in the process of using the Website, for purposes inconsistent with the subject matter of the Website, as well as

unlawful collection of Users' personal data for the purpose of their further processing, i.e. performing actions (operations) with personal data, including their collection, systematization, accumulation, distribution and destruction.

4.1.9. Use information about telephone numbers, postal addresses, e-mail addresses for purposes other than the subject of the Site.

4.1.10. Offer Users to post information on other sites providing services (services) similar to the Site.

4.1.11. Post data obtained from the Site on other site(s) and/or programs presenting services (services) similar to.

4.1.12. Distribute any contact information of Users or other individuals and legal entities, including, but not limited to, phone number, e-mail address, domain name of the site, except as expressly provided by the functionality of the Site.

4.1.13. The User, providing the Administration with information/materials to be placed on the Site, or placing information/materials on the Site itself, in case of availability of such technical capability, guarantees its compliance with the requirements of the current legislation of the Russian Federation, including the Federal Law of 13.03.2006 № 38-FZ "On Advertising", as well as the Federal Law of 27.07.2006 № 152-FZ "On Personal Data". In case of bringing the Administration to responsibility for violation of the current legislation of the Russian Federation (including the above laws) in connection with the User's posting of information/materials on the Site, or the Administration's posting of information/materials on the Site provided to it by the User, the User shall reimburse the Administration for all possible costs incurred by it, including, but not limited to: fines, court costs and other, within 10 (ten) calendar days from the date of submission of the relevant request by the Administration to the User.

4.1.14. The User accepts the provision that all materials and services of the Site or any part thereof may be accompanied by advertising.

5. Rights and Responsibilities of the Administration.

5.1. The Administration shall not be liable for non-performance or improper performance of its obligations, as well as possible damage resulting from:

5.1.1. unlawful actions of Internet users aimed at violation of information security or normal functioning of the Site;

5.1.2. failures in the operation of the Site caused by, among other things, code errors, computer viruses and other extraneous code fragments in the software of the Site;

5.1.3. absence (impossibility to establish, terminate, etc.) of Internet connections between the User's server and the Website server;

5.1.4. conducting by state and municipal bodies and other organizations of measures within the framework of the System of Operational Investigative Measures (SORM);

5.1.5. establishment of state regulation (or regulation by other organizations) of business activities of commercial organizations in the Internet and/or establishment by the said entities of one-time restrictions that complicate or make it impossible for the Administration to fulfill its obligations;

5.1.6. other cases related to actions (inaction) of Internet users and/or other subjects aimed at worsening the general situation with the use of the Internet and/or computer equipment.

5.2. The Administration may at any time, at including including without any

to suspend operation for preventive maintenance, if possible at night or on weekends.

6. Use of User Materials.

6.1. The user agrees that the Administration reserves the right to use his personal data anonymously and in aggregated form for statistical purposes.

6.2. The Administration has the right to disclose the User's Personal Data at the request of law enforcement agencies, court decisions and in other cases provided for by the legislation of the Russian Federation.

7. Financial relations

7.1. Under this PS the User is not provided with any paid services. In this regard, the relations between the Administration and Users are not covered by the Law "On Protection of Consumer Rights" from 07.02.1992 №2300-1.

8. Limited Warranty for use of the Site.

8.1. The Administration does not guarantee that the software is free of errors and/or computer viruses, or extraneous code fragments. The user is given the opportunity to use the software of the Site "as it is", without any guarantees from the Administration.

8.2. If the User's use of the Site has caused loss of data or damage to equipment, the Administration is not responsible for this.

8.3. The User agrees that the Administration bears no responsibility for possible interruptions in the provision of services of the Site, as well as for the safety of the User's materials.

9. Processing of personal data and confidential information.

9.1. The User authorizes the collection and processing of the information specified in clauses 10.1 and 10.2 of the SAR.

9.2. Administration may use the obtained personal data in marketing research to improve user experience with the site.

10. Final Provisions.

10.1. This SOW shall be valid during the entire period of the User's use of the Site.